Using the Email Monitor

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Integrify User Conference

Registration is Open!

We are happy to begin sharing details about our 2023 User Conference! Save the date for April 4-6, 2023.

You can expect to see more sessions and classes on specific topics.

Attendees can select classes they want to attend based on their interests.

Register at: www.integrify.com/events/

Powerful, Easy-To-Use, Workflow Management

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Quick Case Studies

Tell Your Story, Get Cool Gear

- **We want to hear how you've been successful with Integrify.**

- Pick a process you've built (any process) and tell us:
    - What problem have you solved.
    - How you built the process (a screenshot if you'd like)
    - How the process has helped.

- Send it to **toni.buffa@integrify.com**

- We'll share it in an upcoming Integrify Tips email.

- Get cool Integrify gear (like this Integrify Eddie Bauer backpack!)

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What Is an Email Monitor?

- System checks a defined email inbox for incoming messages to initiate workflows in Integrify

- Helpful for managing emails in a group inbox

- Especially useful for initiating workflows from external sources
  - Customers
  - Vendors
  - Students

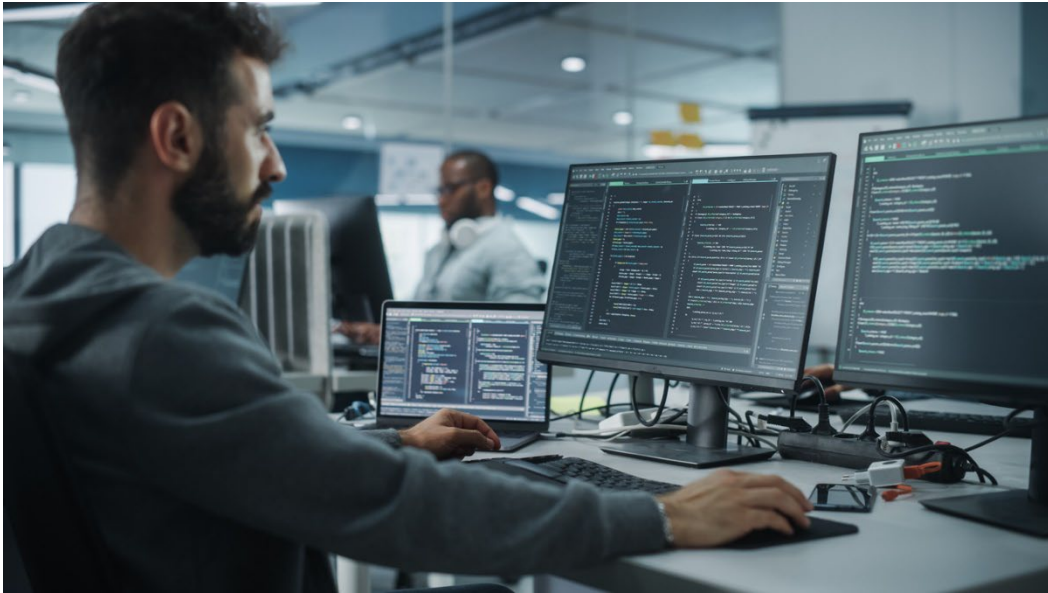Powerful, Easy-To-Use, Workflow Management

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What Data Can Be Captured?

- These data points can be used as prefill data and within your business rules for routing during process execution
  - Subject
  - Sender Name
  - Sender Address
  - CC Addresses
  - Date/Time of Email
  - Body Text
  - Body HTML
  - Attachments

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Notes on IMAP Authentication

- In October, Microsoft announced that they would no longer accept basic authentication for IMAP on their email systems (Outlook and Microsoft 365). Moving forward they will only support OAuth 2.0 authentication

- We will be adding support for this auth type prior to the 1/1/2023 cutoff to both On-Premise and Cloud versions of Integrify (this will introduce some changes to the configuration screen for email monitors)

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